

***ROOMZ SA is a fast-growing company from Switzerland. We help companies manage their workspaces efficiently while boosting employee satisfaction. Our solution is a combination of easy-to-install, cable-free and elegant meeting room displays, accurate presence sensors and innovative SaaS software. The system can easily be connected to any existing calendar software such as Exchange, Office 365 or other booking systems.***

You speak fluent German and you have a good understanding of English, you enjoy customer contact and have a passion for IT? Are you looking for a new and exciting challenge in a dynamic team?

If so, then apply with us now as a

***Digital Happiness and ICT Support (m/f, 80-100%)***  
***Hybrid (partially from home, partially from the office)***

In this varied position, you will make a decisive contribution to the success of ROOMZ by ensuring completely satisfied customers. The whole team will actively support you in this.

***Your tasks***

- Carrying out installations and upgrades at customer sites (remote or on-site)
- Competent advice and answering of customer enquiries
- Technical training for new customers, partners and employees
- Active participation in the design of internal processes to ensure customer satisfaction
- Creation and maintenance of our support tools (Wiki, online support, documents, presentations, videos, etc.)

***What you bring with you***

- Fluent German, good English skills, French a plus
- Very good IT knowledge in the areas of on-premises installations, Windows servers, networks, WLAN authentication (WPA2-ENT, EAP/TLS)
- Experience in Microsoft Exchange and Office365 is a plus
- Good knowledge in firewall, routing and security
- Pleasure and experience in assisting customers
- Reliable, trustworthy and self-starter
- Positive attitude, open and enthusiastic
- Curious, analytical, quick thinking, team player

***How we support you***

We value your commitment by offering you an exciting and stimulating work environment. Our shared values should help you to do this, because at ROOMZ we live and nurture ...

- ...an open and transparent culture with virtually no hierarchy.
- ...a flexible and hybrid working model, of course "powered by ROOMZ".
- ...the opportunity to contribute your own personality and creativity.
- ...targeted training to develop your potential even better.
- ...professional, respectful, and friendly interaction with each other.
- ...free coffee and fondue, unforgettable experiences, and team outings.

More about our company online: [Workspace management solution \(roomz.io\)](https://roomz.io) and under [ROOMZ Company Culture](#)

***Interested? Contact us right now by sending us your CV together with a letter of motivation to Fabien Moine: [jobs@roomz.io](mailto:jobs@roomz.io)***